

# Hospitality Research: Human Resources

Universal Orlando  
Foundation Library

This guide is designed to help you begin researching topics relating to human resources in the hospitality industry. For more assistance, come see us in person, visit our website below, or call us at 407-903-8100.

## Finding Books

**Reference Sources** – It is often a good idea to begin your research in the following types of sources, which are designed to be consulted for topic overviews or for authoritative information. In many cases, they contain vital information that cannot be found anywhere else. A ★ denotes a core resource.

<u>Title</u>	<u>Call Number</u>
• Blackwell Encyclopedia of Management	Rosen REF HD30.15 .B455 2005
• Business: The Ultimate Resource	Rosen REF HD38.15 .B878 2006
• CVB Compensation and Benefits Survey	Rosen REF HD4966.T642 T856 2005
• Dictionary of Business Terms	Rosen REF HF1001.S348 2009
• Dictionary of Human Resource Management	Rosen REF HF5549.A23D53 2008
• Encyclopedia of American Law	Rosen REF KF154 .E528 2002
★ Encyclopedia of Management	Rosen REF HD30.15 .E49 2006
★ Encyclopedic Dictionary of Human Resources Mgmt.	Rosen REF HF5549 .A23 B58 1997
• Human Resources Glossary	Rosen REF HF5549 .A23 T73 2004
• International Encyclopedia of Hospitality Mgmt.	Rosen REF TX905 .I68 2005
• Oxford Companion to American Law	Rosen REF KF154 .O96 2002
• Restaurant Industry Operations Report	Rosen REF TX909 .A1 R47
★ SAGE Handbook of Hospitality Management	Rosen REF TX911.3.M27S14 2008
★ Work in America	Rosen REF HD8066 .W637 2003

The above list is not comprehensive. For more assistance in locating appropriate reference materials for human resources topics, ask to speak to a librarian.

**Browsing** – Circulating books relating to human resources in the hospitality industry are *generally* found in the following call number ranges:

- TX911.3 P4 (HR in the hospitality industry)
- HF5549 and HF5381-5389 (general HR topics, interviewing, hiring, etc.)
- KD – KFs (employment law)
- G155.5 – G155.7 (travel and tourism careers)
- TX911.3 V62 (foodservice and lodging careers)

For more information about the location of books, consult the library catalog or ask a librarian for help.


**Library Catalog** – Through the **UCF Library Catalog**, you can locate books, journals, audiovisuals, government documents, and many other types of materials.





## Library Catalog (cont.)

- The **UCF Library Catalog** is available through the Universal Orlando Foundation Library homepage: <http://library.ucf.edu/rosen>. You can search the catalog by Keyword, Author, Title, Subject, and many other ways.

For a more detailed overview of how to use the catalog, see the Rosen Research Guide **Hospitality Research: Finding Books**, or ask a librarian for more assistance.

## Finding Articles

**Browsing Periodicals** – The following periodicals are available in print and may contain valuable information about human resources in the hospitality industry. General hospitality/tourism periodicals may also have relevant material. To find articles on a specific topic, you may need to use one of our databases or ask a librarian for more help. A  denotes a scholarly (peer-reviewed) source.

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|---|---|
|  Cornell Hospitality Quarterly (online only) |  International Journal of Hospitality & Tourism Administration |
|  FIU Hospitality and Tourism Review          |   |
| <ul style="list-style-type: none"><li>• Hospitality Law</li><li>• HR Magazine</li><li>• Incentive</li></ul>                   |  Journal of Human Resources in Hospitality & Tourism           |
|   | <ul style="list-style-type: none"><li>• Strategic HR Review</li><li>• Travel Weekly</li></ul>   |

**Databases** – To find articles from journals, magazines, and newspapers about your topic, you may need to use one of UCF's many databases. To find databases that are typically most useful for the study of hospitality, click on the *Database Locator* tab on our homepage ([library.ucf.edu/rosen](http://library.ucf.edu/rosen)), and then choose the subject *Hospitality*. Useful databases for human resources research include:

- *Hospitality & Tourism Complete*: Includes scholarly research and industry news relating to all areas of hospitality and tourism, with coverage from the 1960s to the present.
- *Leisure Tourism Abstracts*: Indexes journals from the fields of leisure, recreation, sport, hospitality, tourism, and culture, with coverage from the 1970s to the present.
- *ABI Inform*: A general business database that indexes articles on advertising, marketing, economics, human resources, corporate strategies and tactics, management techniques, product information, company histories, and more, with coverage from the early 1900s to the present.
- *Business Source Premier*: A general business database that indexes articles in business, management, economics, finance, and more, with coverage from the 1960s to the present.
- *General BusinessFile ASAP*: A general business database that indexes hundreds of business and management journals and newspapers, with coverage from the early 1980s to the present.

For a more detailed overview of how to use our databases, see the Rosen Research Guide titled **Hospitality Research: Finding Articles**, or ask a librarian for more assistance.

## Finding Other Materials

**Websites** – The Internet is generally not a good place to find scholarly information on human resources in the hospitality industry. However, you may wish to explore the websites listed on our **Helpful Websites** page at <http://library.ucf.edu/rosen/websites.asp>, or ask a librarian for more assistance.