

Hospitality Research: Finding Articles

Universal Orlando
Foundation Library

This guide will help you use databases to find articles from journals, magazines, and newspapers about your topic. For more assistance, visit our website below, call us at 407-903-8100, or come see us in person.

Choosing the Right Database

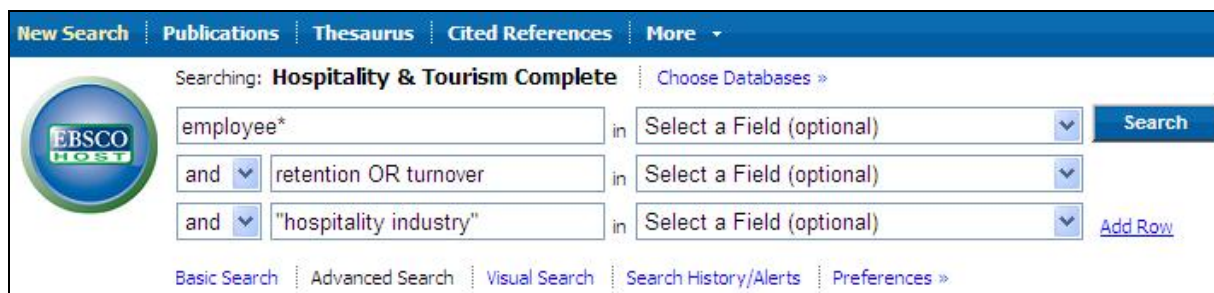
UCF subscribes to *hundreds* of databases, and each one has unique features. Therefore, do not hesitate to ask for help if you are unsure about which database to choose or about how to use one.

To find the databases that tend to be most useful for the study of hospitality and tourism, start at our homepage (<http://library.ucf.edu/rosen>) and then:

- ❖ Click on the *Database Locator* tab
- ❖ Choose the subject *Hospitality*

You will now see a long listing of databases that are generally related to the hospitality industry. The examples in this guide are from *Hospitality & Tourism Complete*, which covers most topics related to hospitality and tourism. For help choosing a database for a particular topic, ask to speak to a librarian.

Searching for Articles



Searching for employee AND (retention OR turnover) AND "hospitality industry"*

Keyword Searching Tips:

- ❖ **Truncation:** Using a truncation symbol – in most databases it's an asterisk (*) – will allow you to search for variations of a word. Place an asterisk where you want the variation to begin. For example, *employee** will search for *employee* or *employees*.
- ❖ **Boolean operators (and, or, not):** Use these operators to link your keywords
 - **AND** requires all terms connected with an AND to be in the article (narrows search)
 - **OR** either term or both terms is present in the article (broadens search)
 - **NOT** specifies that a term not be present (narrows search)
- ❖ **Grouping similar concepts:** Connect synonyms on the same line with the word 'OR'
- ❖ **Phrases:** To find an exact phrase, use "quotation marks." For example, you may want to look for articles about the hospitality industry, not articles about *hospitality AND industry*.

Selecting a Field

For more specific searching, you can look for terms in a particular field (author, article title, journal name, etc.). If you are searching for a term that may be so rare or obscure that it may not be the focus of an entire article, try searching for the term in 'All Text'.

Find:	<input type="text" value="Milman, Ady"/>	in	<input type="text" value="AU Author"/>	<input type="button" value="Search"/>
and	<input type="text" value="tuition assistance"/>	in	<input type="text" value="TX All Text"/>	
and	<input type="text"/>	in	<input type="text" value="Select a Field (optional)"/>	Add Row

Limiting Your Results:

Many databases provide options to limit your search to full text articles. However, limiting your search to full text is never recommended. Limiting your search to "full-text only" will eliminate many useful articles that may be available in other databases or in our print collection.

Most databases also allow you to limit your search results to "peer-reviewed," "scholarly" or "academic" journal articles. *Unless it is a requirement of your assignment, it is usually better not to limit yourself to "academic" journals*, since a lot of useful hospitality-related information is contained in "trade publications" (publications devoted to covering the industry in a specialized and educated, but not necessarily "scholarly," manner). See the **Scholarly, Trade, or Popular?** guide for more information.






You may limit your results further after you run your initial search. For more assistance with advanced search options, ask a librarian for help.

Working with Results

The results of a search will provide you with vital information for each item:

- ❖ Citation (title, author, journal, date, etc.)
- ❖ Full text link, if available
- ❖ Links to other options for locating the full text

Click on the [blue title](#) of any article to view its abstract and subject terms, as well as email, printing, citing, and saving options. Be aware that to save or print full text articles in PDF format, you must use the options within Adobe Acrobat Reader.

<p>4. Affectivity, conflicts in the work-family interface, and hotel employee outcomes By: Karatepe, Osman M.; Uludag, Orhan. International Journal of Hospitality Management, Mar2008, Vol. 27 Issue 1, p30-41, 12p; DOI: 10.1016/j.ijhm.2007.07.001; (AN 27356066) Cited References (69) Notes: May be owned by UCF. Click SFX for additional links.  Linked Full Text  Get Full Text</p>
<p>5. First Hospitality makes labor a core focus. Hotel Business, 2/7/2008, Vol. 17 Issue 3, p10-41, 2p; (AN 30065410) Notes: May be owned by UCF. Click SFX for additional links.  PDF Full Text (1.4MB)  Get Full Text</p>
<p>6. Express yourself. Hotel & Restaurant, Feb2008, p12-13, 2p, 1c; (AN 31320286) Notes: May be owned by UCF. Click SFX for additional links.  Get Full Text</p>

There are many other ways to search for articles effectively, so ask for help if you do not get good results. We can also retrieve materials for you from other libraries, if necessary—see the Research Guide on **Interlibrary Loan** for more information.